



TERMS & CONDITIONS

Basis of Quotation

Our quotation is open for acceptance within a period of 30 days. Due to the possibility of increases in manufacturers prices for materials a longer period must be agreed by us. Unless otherwise agreed we shall provide all labour, materials and equipment necessary for the correct installation of works.

Our design of system and details of installation are a guide based on information available at the time of our pre-quotation visit and shall not be binding.

Materials

All unfixed materials delivered by us or on our behalf to the site/property of the customer and not paid for, shall remain our property until payment has been made in full.

All materials on site of completed works, fixed or unfixed shall be the customer's responsibility. Should damage or loss occur the cost of replacement, reinstating or restoring such works shall be charged as extra.

However, the customer is not responsible for any loss or damage of said works or equipment by the negligence of our employees.

Defects

We shall not be liable for any damage or defects to existing work other than specified by us in our quotation. Any additional repairs/works carried out to the installation by others may invalidate our guarantee.

Completion of Installation/Works

Upon completion of the installation we will re-fix all floorboards where removed to install pipework, cables, etc. and make good all holes made for pipes and cables. We shall leave suitable access to pipes and cables.

Carpets will be removed and re-laid where lifted. Care will be taken, however, we cannot be responsible for the condition of any floor coverings/carpets that are nailed, glued or in poor condition prior to lifting.

An allowance has been made in the quotation for all items of materials, scrap, rubbish, etc, which will be removed and taken away from site. This will become the property of Hewer Facilities Management Ltd.

Due to the nature of our business we cannot guarantee start and finish dates. However, we will endeavor to adhere to any agreed dates.

Guarantees

We will guarantee all parts and labour for a period of 12 months from the completion date. This includes any breakdown, callouts or defects over this period. Note: Extended guarantees are available on request and can be arranged, however an additional cost will incur.

Any existing materials, workmanship or appliances to the property are not covered.

Payment

No deposit is required, however we will need a payment of 50% of quotation sum upon agreed start date. The remaining balance payable within 14 days after installation has been completed. Should any sum remain unpaid after its due date we reserve the right to charge interest at the rate of 3% over Lloyds bank base rate applicable at that time.